Bruges
Accessible for everyone
Bruges is a city that goes straight to your heart. Offering medieval mystery and an unashamedly Burgundian atmosphere, Bruges has long been one of the world’s great cities.

For many centuries, the canals of Bruges have connected the city to the sea, guaranteeing wealth and prosperity. International tradespeople built Bruges to become one of the largest Hanseatic cities. In the 15th century, the city flourished like never before. Large parts of the medieval patrimony have remained almost completely intact. It is only logical that the entire city centre has been recognised as a world heritage site by UNESCO. Go and explore the mysterious “reien” (canals), the veins of the city, and immerse yourself in the golden age of Bruges.

Older visitors, holidaymakers with a temporary or permanent disability or people who need extra comfort or care need not feel anxious about visiting Bruges. This brochure was written in cooperation with Visit Flanders, Inter and the province of West Flanders. It offers all the necessary information to prepare for a trip to Bruges.
How should you use this brochure?

This brochure should be used together with the handy, removable map provided which shows the route through the city. The route takes you past the many world-famous panoramas, towering monuments and ancient squares, interspersed with contemporary buildings. It is an absolute must for anyone who is visiting Bruges for the first time and wishes to get straight to the heart of the city.

Of course, there are a lot of cobblestones in the centre of Bruges. This walk is largely on cobblestones, but the walk has been designed with as few obstacles as possible and the cobblestones are generally flat and evenly laid. Rounded cobblestones have been avoided wherever possible. The map with descriptions tells you exactly which route you should take to avoid obstacles.

Every aspect of an accessible tourist visit to Bruges has been mapped out. This brochure provides information about museums and attractions, pubs, restaurants, public toilets and tourist information offices. The numbers on the map refer to more detailed information in the brochure itself. You can also read all about accessible accommodation, care, disability aids, transport and parking. All information is based on objective expert inspections on the spot. For more detailed information about each building or site, you can view the detailed report on www.toevla.be (available in Dutch only).

Not all initiatives listed are independently wheelchair accessible. A selection of the more accessible businesses and facilities in Bruges was made for this publication. On the basis of the descriptions, you can decide for yourself which locations are better or less suited, as well as which preparations you can make to ensure that it runs smoothly.
If you discover that a location has been moved, renovated or closed, you can notify this fact to Inter at brugge@inter-vlaanderen or T 0032 50 60 20 75.

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**Key to icons**

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**Visit and experience**

The detailed descriptions show to what degree a certain attraction or parts of the attraction are accessible to visitors with limited mobility. Places where you are likely to need a helping hand are clearly indicated. Attractions or museums which have amenities for visitors with a visual, auditory or learning disability are indicated by means of the following icons:

- Facilities for visitors with limited mobility.
- Facilities for visitors with a learning disability.
- Facilities for visitors with a visual disability.
- Facilities for visitors with a hearing disability.

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**Accommodation and information offices**

VISITFLANDERS has developed accessibility labelling for accommodation and information offices:

- The label A+ means that the building is accessible in a comfortable and independent way.
- The label A means that the building is considered to be basically accessible; that it can be used by most people with limited mobility, but that it is possible that extra effort or a helper is required.

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**Restaurants, cafés and public toilets**

Using the thumb system for the crucial data measurements and the detailed pictures of the adapted toilets you can decide if a café, restaurant or toilet is suitable for you. Because of continuous changes in restaurants, cafés and toilets, it is possible that some information may be out of date. We therefore recommend that you contact the business before your visit.

Learn more about the accessibility labels? Navigate to www.visitflanders.com/accessibility.
Visit and experience

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1 Concertgebouw [Concert Hall]

This tall and stately temple of culture on ’t Zand gives the largest square of Bruges its own unique dynamism. In the soberly decorated auditorium, visitors can enjoy classical music and contemporary dance in the best possible setting. The impressive Concert Auditorium (1,289 seats) and intimate Chamber Music Hall (322 seats) are famed for their excellent acoustics. In the Concert Hall, you can also admire various contemporary works of art.

The wheelchair accessible seats in the concert hall can be accessed from the Foyer Parterre. The doors into the hall are narrow and heavy and you may well need assistance.

The Chamber Music Hall is located in the Lantaarntoren; here there are also comfortable, wheelchair accessible seats; access is via a separate entrance and lift. There are accessible toilets in the entrance hall on the cloakroom level (easy to use but you have to get past a few bottlenecks), on the Foyer Parterre (small, stalls obstructed by sanitary vending machines) and in the Lantaarntoren (good accessibility). For a virtual view of access to the building, the entrance hall and the concert halls see http://360.poppr.be/virtualtour/concertgebouw_brugge

’t Zand 34, 8000 Brugge
T 0032 50 47 69 99 (general info) and 0032 70 22 12 12 (ticket line)
info@concertgebouw.be
www.concertgebouw.be
2 Sint-Salvatorskathedraal (Saint Saviour’s Cathedral)

The treasures of Bruges’ oldest parish church (12th-15th century) include a rood loft with an organ, medieval tombs, Brussels tapestries and a rich collection of Flemish paintings (14th-18th century). In the treasury, you will find many artworks including paintings by Dieric Bouts, Hugo van der Goes and other Flemish primitives.

The nave of the church is easily accessible via a threshold-free entrance along Sint-Salvatorskerkhof.

**Steenstraat, 8000 Brugge**
**T 0032 50 33 61 88**
**kathedraal.brugge@skynet.be**
**www.sintsalvator.be**

3 Site Oud Sint-Jan (Old St. John site)

The Old St. John site is the location of one of Europe’s earliest hospitals. The medieval St. John’s Hospital is now a museum (see page 11) and prides itself on its eight centuries of history. At the centre of the site are the 19th century infirmary wards of St. John’s Hospital. These large rooms were restored when the hospital moved in 1976 and now form part of a conference and meeting centre.

Make sure you go inside – you might even be lucky enough to catch a free concert by Bruges harpist Luc Vanlaere, who sometimes plays there.

The historic infirmary is also often the setting for temporary exhibitions by Xpo Center Bruges.

The site has several entrances which are not all equally accessible. The access from the Mariastraat is the most accessible. There are no special parking spaces available in the site’s car park (accessible via Zonnekemeers). You may need some help to open the door at the main entrance of the event centre and on the incline by the Mariastraat entrance. The side entrance to the catering businesses is perfectly usable. Most areas inside are easily accessible.

**Mariastraat or Zonnekemeers**
**8000 Brugge**
**T 0032 50 47 61 00**
**info@oudsintjan.be**
**www.oudsintjan.be**

4 Sint-Janshospitaal (Saint John’s Hospital)

Saint John’s Hospital has an eight hundred-year-old history of caring for pilgrims, travellers, the poor and the sick. Visit the medieval wards, as well as the church and the chapel, and marvel at the impressive collection of archives, art works, medical instruments and six artworks by Hans Memling. Also worth a visit: the Diksmuide attic with its unique rafter, the old dormitory, the adjoining custodian’s room and the pharmacy.
The corridor in which the pharmacy is located can be entered through the herb garden. The pharmacy is accessible by wheelchair via a ramp over the two steps. In the hospital itself you may need some help here and there on the rather steep ramps or when opening a heavy door. Not all, but most rooms are accessible – one of the halls can be accessed via a small platform lift, the other rooms by a sufficiently large lift. The buttons on the elevator have relief indications for people with visual impairments. Wheelchair users can enjoy a good view of the exhibited materials. The museum has an adapted toilet - you may need help because of the narrow space and incorrect placement of the grab rail. The museum has two 'Plus Cases’ which were developed specifically for children with hearing and visual impairments. That way, they can explore the museum at their own pace.

Mariastraat 38, 8000 Brugge
T 0032 50 44 87 43
musea@brugge.be
www.museabrugge.be

5 Onze-Lieve-Vrouwekerk (Church of Our Lady)

The 115.5-metre high brick tower of the Church of Our Lady is a perfect illustration of the craftsmanship of Bruges’ artisans. The church displays a valuable art collection: Michelangelo’s world-famous ‘Madonna and Child’, countless paintings, 13th-century painted sepulchres and the tombs of Mary of Burgundy and Charles the Bold. The choir was renovated in 2015 and the remarkable church interior can now once again be admired in all its splendour.

The entrance is located on the side of Guido Gezelleplein. There are two special parking spaces on this square. As you enter the church there are stairs and a rather steep ramp. The nave of the church is easily accessible, but you may need some help for a slope of 10% in the church.

Mariastraat, 8000 Brugge
T 0032 50 44 87 43
musea@brugge.be
www.museabrugge.be

6 Gruuthusemuseum (Gruuthuse Museum)

One of Bruges’ most inspiring and evocative buildings is the historical Gruuthuse Palace, where the lords of Gruuthuse once resided in great splendour. Following a long period of renovation, the luxurious 15th century city palace will reopen its doors in the course of 2019. The museum’s exhibits tell the story of 500 years of fascinating Bruges history through a rich collection of art objects, documents and manuscripts, which bring the rulers of the past and the city’s rich elite to life. The museum also gives access to the authentic prayer chapel, which connects the Gruuthuse Palace with the Church of Our Lady. From this unique chapel, the palace residents could take part in religious services in comfort and privacy, without having to mingle with the common people. But it is not only the palace that
has been thoroughly refurbished. The romantic courtyard has also been given a makeover, with the addition of a glass pavilion that will serve as a central information point and ticket counter for both the Gruuthuse Museum and the adjacent Church of Our Lady.

The Gruuthusemuseum is not accessible for wheelchair users due to the historical nature of the building and the complexity of the many different levels. However, wheelchair users can access the brand new pavillion and the Church of Our Lady.

The museum is striving to be as inclusive as possible for all visitors, including those with sensory impairments. Visitors will find that all their senses are stimulated through the use of scale models and other tactile elements, replicas and adapted audio guides. For deaf or hard-of-hearing visitors there are alternatives on offer in the form of audio clips (subtitles, written texts) and a visual guide.

Dijver 17C, 8000 Brugge
T 0032 50 44 87 43
musea@brugge.be
www.museabrugge.be

7 Stadshallen and Belfort (Cloth Halls and Belfry)

The most important of Bruges’ towers stands 83 metres tall. It houses, amongst other things, a carillon. In the reception area, visitors can discover all kinds of interesting information about the history and working of this unique world heritage protected belfry. Those who take on the challenge of climbing the tower can pause for a breather on the way up in the old treasury and also at the level of the impressive clock or in the carillonneur’s chamber. Finally, after a tiring 366 steps, your efforts will be rewarded with a breath-taking and unforgettable panoramic view of Bruges and its surroundings. In the Cloth Halls, you can admire a fantastic collection of world-famous graphics and statues by the great artist Salvador Dalí. There are also temporary exhibitions and other events taking place.

The access path and courtyard are made of flat cobblestones. The Garemijnzaal is the easiest to reach and access. The rooms on the first floor are accessible by lift, but help may be needed on some steeper slopes on the route and at the narrower stretch upon exiting the elevator on the first floor. The adapted toilet in the courtyard is easily accessible. The other adapted toilets are too small. In front of the building on the Market Square you will find a tactile model with information in Braille.

Markt 7, 8000 Brugge
T 0032 50 44 87 43
musea@brugge.be
www.museabrugge.be
Historium

At the Historium, you quite literally step back in time. In different ways you will be able to learn about the vibrant city of Bruges during the golden century. ‘Historium Story’ tells the love story of Jan van Eyck’s apprentice, Jacob. After that, you can discover more about Bruges in the Middle Ages in the ‘Historium Exhibition’. ‘Historium Virtual Reality’ takes you back to the year 1435, allowing you to sail virtually into the old city port, where you will fly past the Water Halls and the Saint Donatian’s Church, both of which have long since disappeared. The ‘Historium Tower’ takes you up the 30-metre high Neo-Gothic tower for a stunning view over the Market Square. Relax after your visit with a refreshment at the Duvelorium Grand Beer Café.

Access is via an alternative entrance with lift. The story follows a specific route. A wheelchair user has to leave this route at various times in order to take the lift. Historium provides guidance to find your way on the alternative route.

The floor of this attraction is paved here and there, but the cobblestones are quite flat. There is an accessible toilet with sufficient space and grab rails. Just next to the door handle inside there is limited space. The texts in the attraction are rather small and not legible for everyone, but an audio guide allows you to experience everything in your own language (available in 10 languages).

A loop is provided for the hearing impaired.

Markt 1, 8000 Brugge
T 0032 50 27 03 11
info@historium.be
www.historium.be

Bruges Beer Experience

Discover - in an interactive way - everything you ever wanted to know about the raw ingredients of beer, the brewing process, food pairing, beer in Bruges, trappist and abbey beers, etc. Look, feel, listen, smell and taste! Children can do the Kids Tour, which tells the story of the Bruges Bear. Would you just like to sample some beers? The bar is open to everyone and has a great view over the Market Square.

The museum is not wheelchair accessible, but blind and visually impaired visitors can listen to all the texts on an iPad. One iPad will be provided with 2 sets of headphones for the blind or visually impaired visitor and his/her companion.

Thanks to a collaboration with Doof Vlaanderen, there is a Flemish sign language version for visitors with an auditory impairment.

Breidelstraat 3, 8000 Brugge
T 0032 50 69 92 29
or 0032 496 76 45 54
info@mybeerexperience.com
www.mybeerexperience.com
10 Basiliek van het Heilig Bloed (Basilica of the Holy Blood)

The double church, dedicated to Our Lady and Saint Basil in the 12th century and a basilica since 1923, consists of a lower church that has maintained its Romanesque character and a neo-Gothic upper church, in which the relic of the Holy Blood is preserved. The treasury, with numerous valuable works of art, is also worth a visit.

The lower church can be reached without crossing any thresholds, but the circulation space at the entrance is limited and the door is quite heavy. Some small areas can be accessed via a steep ramp. There is an elevator to take you to the upper church and treasury (use the speaker to call for someone to help you with the elevator). Some manoeuvring may be required to drive in and out of the elevator. The double doors to the upper church are quite heavy to open. On the first floor there are narrower, but useable passages. In the halls there is sufficient space to circulate. The material exhibited in the treasury is more difficult to see for a wheelchair user.

Burg 13, 8000 Brugge
T 0032 50 33 67 92
info@holyblood.com
www.holyblood.com

11 Stadhuis (City Hall)

Bruges’ City Hall (1376-1420) is one of the oldest in the Low Countries. It is from here that the city has been governed for more than 600 years. The Gothic Hall, with its late 19th-century murals and polychrome vault, is an absolute masterpiece. In the historic chamber next door, original documents and artefacts are used to evoke the history of the city’s administration through the centuries. On the ground floor, the structural development of the Burg square and the City Hall is illustrated. Useful to know: The Gothic Hall and the historic chamber are not open to visitors during weddings. Burg Square has flat cobblestones. The entrance, counter and halls of City Hall are easily accessible. A wheelchair user will probably need help when using the lift to keep the doors open and operate the buttons (please ask for help at the reception).

Free audio guides are available in 5 languages. There are two special parking places on the Burg.

Burg 12, 8000 Brugge
T 0032 50 44 87 43
musea@brugge.be
www.museabrugge.be

12 Brugse Vrije (Liberty of Bruges)

From this mansion, the Liberty of Bruges (the countryside in a wide area around the city) was once governed. The building functioned as a court of justice between 1795 and 1984. Today, the City Archive (amongst other things) is housed here. This is where Bruges’ written memory is safeguarded. The premises also boast an old assize court and a renaissance hall with a monumental 16th-century timber, marble and alabaster fireplace made by Lanceloot Blondeel.

Burg Square has flat
cobbled stones. The entrance is difficult to access. A steep ramp can be placed on the 3 steps. You may need a push from a strong helper here. At the reception and counter enough circulation space is provided, but there is no lowered and drive-under part. There is a 15 cm-threshold at the entrance to the reading room. The Renaissance Hall can be reached and is accessible without thresholds. You may need some help to open the double doors. There is a free audio guide available in 5 languages in the Renaissance Hall. There are two special parking places on the Burg.

**Burg 11A, 8000 Brugge**
**T 0032 50 44 87 43**
musea@brugge.be
www.museabrugge.be

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**13 Groeningemuseum (Groeninge Museum)**

The Groeninge Museum provides a varied overview of the history of Belgian visual art, with the world-renowned Flemish primitives as a highlight. In this museum you can see, amongst other masterpieces, ‘Madonna with Canon Joris Van der Paele’ by Jan van Eyck and the ‘Moreel Triptych’ by Hans Memling. You will also marvel at top 18th and 19th-century neoclassical pieces, masterpieces of Flemish Expressionism and post-war modern art.

The path through the courtyard has flat cobbles but there is an incline. You can avoid the incline by entering the garden via the side-entrance on Groeninge street. The museum entrance has double doors and is without thresholds. All rooms are sufficiently large and easily accessible. Only the inclines to the shop and the first room in the museum are somewhat steeper. The paintings are visible to everyone and the texts accompanying the works are legible for everyone. There are special guided tours available for visitors with a visual impairment.

The space on the route to and inside the adapted toilet is narrow, but usable with assistance or some manoeuvring. A grab rail is provided. The sink is difficult to use. At the Guido Gezelleplein, less than 200 meters from the museum, there are two adapted parking spaces.

**Dijver 12, 8000 Brugge**
**T 0032 50 44 87 43**
musea@brugge.be
www.museabrugge.be

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**14 Hof Arents and Arentshuis**

The Hof Arents garden, which is situated along the picturesque canals and is part of the elegant Arentshuis, creates a unique atmosphere with its tall trees, hidden benches and stunning views of the Church of Our Lady and the palace of the Lords of Gruuthuse. The most striking features in the garden are the last two remaining columns of the Water Halls, the central storage depot for shipping that once stood on the Market Square, and the group of statues by Rik Poot (1924-2006) depicting The Four Horsemen of the Apocalypse: conquest, war, famine and death. The top floor of Arentshuis houses work by the versatile British artist Frank Brangwyn, while the ground floor is reserved for temporary exhibitions.

Hof Arents can be reached via wide paths in flat cobbled stones without having to overcome thresholds. The park itself has
a number of unpaved areas, however they are flat.

The Arentshuis is not accessible. At the entrance there are stairs and the upstairs is only accessible by stairs.

Dijver 16, 8000 Brugge
T 0032 50 44 87 43
musea@brugge.be
www.museabrugge.be

be reached by stairs. During the brewery tour, visitors have to use many narrow, steep staircases. There are two car parks close to De Halve Maan: go along Zonnekemeezers to reach the Old St. John site car park or you can make use of the Katelijne underground car park on Katelijnestraat.

Walplein 26, 8000 Brugge
T 0032 50 44 42 22
info@halvemaan.be
www.halvemaan.be

15 Brouwerij De Halve Maan (Brewery)

This authentic brewery in the centre of Bruges is a family business with a tradition stretching back through six generations to 1856. This is where the Bruges city beer – the Brugse Zot – is brewed: a strong-tasting, high-fermentation beer based on malt, hops and special yeast. In 2016, a unique underground beer pipeline some 3 km long was laid from the brewery to the bottling plant in the suburbs. The entrance (where you can view the beer pipeline), the courtyard and the terrace are wide enough and have flat cobblestones. As a wheelchair user, you can only access the courtyard and the reception where the brewery shop is located. The brasserie, toilets and the brewery can only

Begijnhof 24-28-30, 8000 Brugge
T 0032 50 33 00 11
boekhoudingdewijngaard@gmail.com
www.monasteria.org

16 Begijnhof (Beguinage)

The ‘Princely Beguinage Ten Wijngaarde’ with its white-painted facades and tranquil convent garden was founded in 1245. This little piece of world heritage was once the home of the beguines, emancipated lay-women who nevertheless led a pious and celibate life. Today the Beguinage is inhabited by several nuns of the Order of St. Benedict and single Bruges women. In the Beguine’s house, you can still get a good idea of what day-to-day life was like in the 17th century. Make sure to choose the entrance closest to the Minnewater to avoid the steep bridge by the main entrance. If you come in through the Minnewater entrance, you will have to cross over rounded cobblestones, but the entire inner circle of the Beguinage has flat cobblestones, which you can easily drive on.
Minnewater (Lake of love)

In the south of Bruges lies Minnewater: this small rectangular lake was once the mooring place for the barges that sailed the inland waterways between Bruges and Ghent. Nowadays, together with the Minnewater Park, this stretch of water is an oasis of peace and the most romantic spot in the city. The tragic love story of Minna and her beloved Stromberg resulted in a popular legend which tells us that eternal love will befall couples who cross the Minnewater Bridge. From the bridge you have a magical view of one of the most idyllic spots in Bruges.

Most streets and paths around the Minnewater are easy to drive and walk on. There are many unpaved areas, but they are flat. There is a wheelchair accessible path which connects the Minnewater Park with the Bruges city ramparts. You might need a companion to push your wheelchair here.

Minnewater, 8000 Brugge

Choco-Story (Chocolate Museum)

The museum dips its visitors in the history of cocoa and chocolate. From the Maya and the Spanish conquistadores to the chocolate connoisseurs of today. Children can explore the museum whilst participating in a fun chocolate treasure hunt. Chocolates are made by hand and sampled on the premises. Choco-Story can offer activities tailored to visitors with disabilities.

The 15th century building is difficult to access for wheelchair users due to the four steps at the toilet and next to the door is quite narrow. There are special parking spaces in the area. The theatre has designated places on the ground floor equipped for wheelchair access and for the hearing impaired. Visitors who wish to make use of these facilities should inform the theatre prior to their visit.

Vlamingstraat 29, 8000 Brugge
T 0032 50 44 30 60
cultuurcentrum@brugge.be
www.ccbrugge.be
entrance. Once inside, there is not always enough room to turn and the lift is rather small. The spaces are narrow, but it can be done. There is an adapted toilet in a private section of the museum, the people at the desk will be able to inform you. There is a feel box for blind or visually impaired visitors. There is an information sheet available for companions which indicates where there are items to feel in the museum.

Wijnzakstraat 2, 8000 Brugge
T 0032 50 61 22 37
info@choco-story.be
www.choco-story.be

Frietmuseum (Belgian Fries Museum)

This didactical museum sketches the history of the potato, Belgian fries and the various sauces and dressings that accompany this most delicious and most famous of Belgian comestibles. The museum is housed in the Saaihalle, one of Bruges’ most attractive buildings. Show your entrance ticket and enjoy a €0.40 discount on a portion of fries.

The access path is easily accessible. You may need some help to open the door and for the short steep slope at the entrance. The entrance is quite spacious, you can easily circulate in the halls and the floors are accessible by lift (110 x 124 cm). The corridor to the lift on the ground floor is a bit narrow, but usable. Some furniture and display cases are more difficult to use and not visible from the wheelchair and the texts are sometimes too small. Space is limited in the adapted toilet, so you cannot turn in it. There is free space next to the toilet bowl. There is only one grab rail on the open side of the toilet bowl.

The Adriaan Willaertstraat has two adapted parking spaces.

Vlamingstraat 33, 8000 Brugge
T 0032 50 34 01 50
info@frietmuseum.be
www.frietmuseum.be

Kantcentrum (Lace Centre)

The Lace Centre is housed in the renovated old lace school of the Sisters of the Immaculate Conception. The story of Bruges lace is told in the Lace Museum on the ground floor: multimedia installations and testimonies from international lace experts help to explain the various different types of lace and their geographical origin, and focus on the lace industry and lace education in Bruges. If you visit during one of the many lace demonstrations (2.00-5.00 p.m., not on Sundays and public holidays), it will immediately strike you how popular lacemaking still is today for both young and old alike.

On the access route you have to negotiate the cobblestones, but they are well laid. Furthermore, the entrance and all halls are easily accessible by wheelchair. The experience elements are easily accessible and can be used from a wheelchair. The exhibited objects and texts are clearly visible. There are mirrors in the showcases, for example, which make it possible to see the lace from a wheelchair. There is a drive-under counter and the shop is also easily accessible. The film clips are subtitled. There is a box available for people with a visual disability, in which different types of lace can be felt. The museum texts can be emailed to you upon request and are also available in large print at the counter. Tailored guided tours and workshops can be organised for visitors with an impairment.

The Adriaan Willaertstraat has two adapted parking spaces.

Balstraat 16, 8000 Brugge
T 0032 50 33 00 72
info@kantcentrum.eu
www.kantcentrum.eu
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### Concertgebouwcafé

- **Address**: ’t Zand 34, T 0032 50 47 69 99
- **Contact**: info@concertgebouw.be, www.concertgebouw.be

### TEACTIONS

<table>
<thead>
<tr>
<th>Feature</th>
<th>Value</th>
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</thead>
<tbody>
<tr>
<td>Height of the step</td>
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</tr>
<tr>
<td>Width of the narrowest entrance door</td>
<td>90 cm</td>
<td></td>
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</tbody>
</table>

### HALL

- **Table: wheelchair accessible**: Yes

### TOILET

- **Width of the narrowest passageway to the toilet (door/hallway)**: 120 cm
- **Toilet door**: 90 cm
- **Free space in front of the toilet**: 120 cm
- **Free space next to the toilet**: 90 cm
- **Number of grab rails**: 2

### Tearoom Tommaso (Hotel Portinari)

- **Address**: ’t Zand 15, T 0032 50 34 10 34
- **Contact**: info@portinari.be, www.portinari.be

### TEACTIONS

<table>
<thead>
<tr>
<th>Feature</th>
<th>Value</th>
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</thead>
<tbody>
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<td>Height of the step</td>
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</tr>
<tr>
<td>Width of the narrowest entrance door</td>
<td>114 cm</td>
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</table>

### HALL

- **Table: wheelchair accessible**: Limited

### TOILET

- **Width of the narrowest passageway to the toilet (door/hallway)**: 86 cm
- **Toilet door**: 75 cm
- **Free space in front of the toilet**: 106 cm
- **Free space next to the toilet**: 106 cm
- **Number of grab rails**: 0
### Brasserie De Leffe (Lace Hotel)

't Zand 5, T 0032 50 33 33 50  
info@lacehotel.com, www.leffebrugge.be

<table>
<thead>
<tr>
<th>ENTRANCE</th>
<th>Width of the narrowest entrance door</th>
<th>90 cm</th>
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</thead>
<tbody>
<tr>
<td>HALL</td>
<td>Table: wheelchair accessible</td>
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<td></td>
</tr>
<tr>
<td>TOILET</td>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
<td>77 cm</td>
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<tr>
<td></td>
<td>Toilet door</td>
<td>67 cm</td>
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</tr>
<tr>
<td></td>
<td>Free space in front of the toilet</td>
<td>84 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Free space next to the toilet</td>
<td>90 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of grab rails</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

### De Ijsbeer

Noordzandstraat 73, T 0032 50 33 35 34  
info@deijsbeer.be, www.deijsbeer.be

<table>
<thead>
<tr>
<th>ENTRANCE</th>
<th>Height of the step</th>
<th>5 cm</th>
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<td>Width of the narrowest entrance door</td>
<td>90 cm</td>
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<tr>
<td>HALL</td>
<td>Table: wheelchair accessible</td>
<td>Limited</td>
<td></td>
</tr>
<tr>
<td>TOILET</td>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
<td>100 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Toilet door</td>
<td>90 cm</td>
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</tr>
<tr>
<td></td>
<td>Free space in front of the toilet</td>
<td>58 cm</td>
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</tr>
<tr>
<td></td>
<td>Free space next to the toilet</td>
<td>90 cm</td>
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</tr>
<tr>
<td></td>
<td>Number of grab rails</td>
<td>2</td>
<td></td>
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</table>

### Panos Brugge - Zuidzandstraat

Zuidzandstraat 29, T 0032 50 33 31 58  
www.panos.be

<table>
<thead>
<tr>
<th>ENTRANCE</th>
<th>Height of the step</th>
<th>5 cm</th>
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<tr>
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<td>98 cm</td>
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<tr>
<td>HALL</td>
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<td></td>
</tr>
<tr>
<td>TOILET</td>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
<td>100 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Toilet door</td>
<td>87 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Free space in front of the toilet</td>
<td>95 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Free space next to the toilet</td>
<td>87 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of grab rails</td>
<td>0</td>
<td></td>
</tr>
</tbody>
</table>

### Cafedraal

Zilverstraat 38, T 0032 50 34 08 45  
info@cafedraal.be, www.cafedraal.be

<table>
<thead>
<tr>
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<th>Height of the step</th>
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<tr>
<td>Width of the narrowest entrance door</td>
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<tr>
<td>HALL</td>
<td>Table: wheelchair accessible</td>
<td>Limited</td>
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<tr>
<td>TOILET</td>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
<td>88 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Toilet door</td>
<td>88 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Free space in front of the toilet</td>
<td>93 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Free space next to the toilet</td>
<td>85 cm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of grab rails</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Restaurant</td>
<td>Address</td>
<td>Telephone</td>
<td>Website</td>
</tr>
<tr>
<td>------------------------</td>
<td>--------------------------</td>
<td>---------------</td>
<td>------------------</td>
</tr>
<tr>
<td>Grandma's Kitchen</td>
<td>Oude Burg 30, T 0032 50 69 71 88</td>
<td></td>
<td></td>
</tr>
<tr>
<td>McDonald's</td>
<td>Steenstraat 40, T 0032 50 34 28 80</td>
<td></td>
<td></td>
</tr>
<tr>
<td>De Verbeelding</td>
<td>Oude Burg 26, T 0032 50 33 82 94</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Arthie's</td>
<td>Wollestraat 10, T 0032 50 33 43 13</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### ENTRANCE
- **Height of the step**
- **Width of the narrowest entrance door**

### HALL
- **Table: wheelchair accessible**

### TOILET
- **Width of the narrowest passage to the toilet (door/hallway)**
- **Toilet door**
- **Free space in front of the toilet**
- **Free space next to the toilet**
- **Number of grab rails**
11 Meridian 3
Markt 3, T 0032 50 33 50 32
mmbrugge@hotmail.com

ENTRANCE
- Height of the step: n.a.
- Width of the narrowest entrance door: 63 cm

HALL
- Table: wheelchair accessible: Limited

TOILET
- Width of the narrowest passage to the toilet (door/hallway): 86 cm
- Toilet door: 87 cm
- Free space in front of the toilet: 96 cm
- Free space next to the toilet: 72 cm
- Number of grab rails: 2

14 Ginger Bread
Sint-Amandsstraat 29, T 0032 492 85 00 83
gingerbreadbrunch@gmail.com

ENTRANCE
- Height of the step: n.a.
- Width of the narrowest entrance door: 90 cm

HALL
- Table: wheelchair accessible: Limited

TOILET
- Width of the narrowest passage to the toilet (door/hallway): 97 cm
- Toilet door: 78 cm
- Free space in front of the toilet: 120 cm
- Free space next to the toilet: 73 cm
- Number of grab rails: 1

13 Gelateria Da Vinci
Geldmuntstraat 34, T 0032 50 33 36 50
info@davinci-brugge.be, www.davinci-brugge.be

ENTRANCE
- Height of the step: 2 cm
- Width of the narrowest entrance door: 90 cm

HALL
- Table: wheelchair accessible: Limited

TOILET
- Width of the narrowest passage to the toilet (door/hallway): 85 cm
- Toilet door: 90 cm
- Free space in front of the toilet: 90 cm
- Free space next to the toilet: 83 cm
- Number of grab rails: 1

12 Verdi
Vlamingstraat 5, T 0032 50 34 42 43
info@verdibrugge.com, www.verdibrugge.com

ENTRANCE
- Height of the step: 5 cm
- Width of the narrowest entrance door: 90 cm

HALL
- Table: wheelchair accessible: Limited

TOILET
- Width of the narrowest passage to the toilet (door/hallway): 78 cm
- Toilet door: 86 cm
- Free space in front of the toilet: 83 cm
- Free space next to the toilet: 83 cm
- Number of grab rails: 0
15 Brasserie Forestière
Academiestraat 11, T 0032 50 34 20 02
kenny_buyse@hotmail.com, www.brasserieforestiere.be

ENTRANCE
Height of the step 8.5 cm
Width of the narrowest entrance door 99 cm

HALL
Table: wheelchair accessible Yes

TOILET
Width of the narrowest passageway to the toilet (door/hallway) 87 cm
Toilet door 77 cm
Free space in front of the toilet 120 cm
Free space next to the toilet 100 cm
Number of grab rails 2

17 Den Heerd (Hotel Montanus)
Driekroezenstraat 17, T 0032 50 35 44 00
info@denheerd.be, www.denheerd.be

ENTRANCE
Height of the step n.a.
Width of the narrowest entrance door 90 cm

HALL
Table: wheelchair accessible Limited

TOILET
Width of the narrowest passageway to the toilet (door/hallway) 90 cm
Toilet door 87 cm
Free space in front of the toilet 120 cm
Free space next to the toilet 90 cm
Number of grab rails 2

16 Delicious
Wollestraat 30, T 0032 50 33 28 38

ENTRANCE
Height of the step n.a.
Width of the narrowest entrance door 77 cm

HALL
Table: wheelchair accessible Limited

TOILET
Width of the narrowest passageway to the toilet (door/hallway) 90 cm
Toilet door 86 cm
Free space in front of the toilet 147 cm
Free space next to the toilet 87 cm
Number of grab rails 2

18 Restaurant De Katelijne
Katelijnestraat 52, T 0032 50 70 92 40

ENTRANCE
Height of the step 6 cm
Width of the narrowest entrance door 90 cm

HALL
Table: wheelchair accessible Limited

TOILET
Width of the narrowest passageway to the toilet (door/hallway) 90 cm
Toilet door 87 cm
Free space in front of the toilet 110 cm
Free space next to the toilet 90 cm
Number of grab rails 0
## Less is More
Katelijnestraat 46, T 0032 478 35 10 31

### Entrance
- Height of the step: 2 cm
- Width of the narrowest entrance door: 84 cm

### Hall
- Table: wheelchair accessible: Yes

### Toilet
- Width of the narrowest passage to the toilet (door/hallway): 95 cm
- Toilet door: 87 cm
- Free space in front of the toilet: 120 cm
- Free space next to the toilet: 70 cm
- Number of grab rails: 2

---

## Salade Folle
Walplein 13, T 0032 474 36 25 33
info@saladefolle.com, www.saladefolle.com

### Entrance
- Height of the step: n.a.
- Width of the narrowest entrance door: 93 cm

### Hall
- Table: wheelchair accessible: Limited

### Toilet
- Width of the narrowest passage to the toilet (door/hallway): 90 cm
- Toilet door: 86 cm
- Free space in front of the toilet: 96 cm
- Free space next to the toilet: 90 cm
- Number of grab rails: 0

---

## Tearoom De Proeverie
Katelijnestraat 6, T 0032 50 33 08 87
info@deproeverie.be, www.deproeverie.be

### Entrance
- Height of the step: 5 cm
- Width of the narrowest entrance door: 85 cm

### Hall
- Table: wheelchair accessible: Limited

### Toilet
- Width of the narrowest passage to the toilet (door/hallway): 62 cm
- Toilet door: 85 cm
- Free space in front of the toilet: 95 cm
- Free space next to the toilet: 104 cm
- Number of grab rails: 2

---

## Tonka
Walplein 18, T 0032 495 20 73 99
info@tonkatearoom.com, www.tonkatearoom.be

### Entrance
- Height of the step: n.a.
- Width of the narrowest entrance door: 85 cm

### Hall
- Table: wheelchair accessible: Limited

### Toilet
- Width of the narrowest passage to the toilet (door/hallway): 86 cm
- Toilet door: 86 cm
- Free space in front of the toilet: 96 cm
- Free space next to the toilet: 90 cm
- Number of grab rails: 0
### La Dentelière
Wijngaardstraat 33, T 0032 50 33 18 98
info@ladenteliere.be, www.ladenteliere.be

<table>
<thead>
<tr>
<th><strong>ENTRANCE</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
<td>Width of the narrowest entrance door</td>
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<table>
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<tbody>
<tr>
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</table>

<table>
<thead>
<tr>
<th><strong>TOILET</strong></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
<td>66 cm</td>
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<tr>
<td>Toilet door</td>
<td>81 cm</td>
</tr>
<tr>
<td>Free space in front of the toilet</td>
<td>70 cm</td>
</tr>
<tr>
<td>Free space next to the toilet</td>
<td>100 cm</td>
</tr>
<tr>
<td>Number of grab rails</td>
<td>0</td>
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</tbody>
</table>

### ’t Minnewater
Wijngaardstraat 28, T 0032 50 33 57 46
info@minnewater.be

<table>
<thead>
<tr>
<th><strong>ENTRANCE</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Height of the step</td>
<td>n.a.</td>
</tr>
<tr>
<td>Width of the narrowest entrance door</td>
<td>90 cm</td>
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</tbody>
</table>

<table>
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<tr>
<th><strong>HALL</strong></th>
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<tbody>
<tr>
<td>Table: wheelchair accessible</td>
<td>Limited</td>
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<table>
<thead>
<tr>
<th><strong>TOILET</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
<td>87 cm</td>
</tr>
<tr>
<td>Toilet door</td>
<td>87 cm</td>
</tr>
<tr>
<td>Free space in front of the toilet</td>
<td>98 cm</td>
</tr>
<tr>
<td>Free space next to the toilet</td>
<td>94 cm</td>
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<tr>
<td>Number of grab rails</td>
<td>0</td>
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### Maximiliaan van Oostenrijk
Wijngaardplein 16, T 0032 50 33 47 23
info@maxresto.be www.maximiliaanvanoostenrijk.be

<table>
<thead>
<tr>
<th><strong>ENTRANCE</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
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<td>Width of the narrowest entrance door</td>
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<tbody>
<tr>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>TOILET</strong></th>
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</tr>
</thead>
<tbody>
<tr>
<td>Width of the narrowest passage to the toilet (door/hallway)</td>
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<tr>
<td>Toilet door</td>
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</tr>
<tr>
<td>Free space in front of the toilet</td>
<td>90 cm</td>
</tr>
<tr>
<td>Free space next to the toilet</td>
<td>93 cm</td>
</tr>
<tr>
<td>Number of grab rails</td>
<td>0</td>
</tr>
</tbody>
</table>
Public toilets

1 Public toilet Station Brugge (Sint-Michiels)
   Balkonrotonde Spoorwegstraat, Sint-Michiels

   PATHWAY
   ENTRANCE
   TO THE TOILET
   TOILET DOOR
   Clearance in front of the door 150 cm
   Width of the toilet door 100 cm

   INSIDE THE TOILET
   Dimensions toilet space 216 x 216 cm
   Clearance in the toilet area 150 cm
   Free space in front of the toilet 120 cm
   Free space next to the toilet 90 cm
   Number of grab rails 1
   Sink

2 Public toilet Station Brugge (centrum)
   Stationsplein

   PATHWAY
   ENTRANCE
   TO THE TOILET
   TOILET DOOR
   Clearance in front of the door 150 cm
   Width of the toilet door 88 cm

   INSIDE THE TOILET
   Dimensions toilet space 202 x 198 cm
   Clearance in the toilet area 135 cm
   Free space in front of the toilet 128 cm
   Free space next to the toilet 80 cm
   Number of grab rails 2
   Sink
3 Public toilet Lode Zielens library
Westmeers 33

**PATHWAY**

**ENTRANCE**

**TO THE TOILET**

**TOILET DOOR**
- Clearance in front of the door: 110 cm
- Width of the toilet door: 76 cm

**INSIDE THE TOILET**
- Dimensions toilet space: 142 x 170 cm
- Clearance in the toilet area: 120 cm
- Free space in front of the toilet: 72 cm
- Free space next to the toilet: 80 cm
- Number of grab rails: 2
- Sink

4 Public toilet Parking Centrum - ‘t Zand (above ground)
‘t Zand 21

**PATHWAY**

**ENTRANCE**

**TO THE TOILET**

**TOILET DOOR**
- Clearance in front of the door: 150 cm
- Width of the toilet door: 100 cm

**INSIDE THE TOILET**
- Dimensions toilet space: 192 x 173 cm
- Clearance in the toilet area: 150 cm
- Free space in front of the toilet: 114 cm
- Free space next to the toilet: 113 cm
- Number of grab rails: 2
- Sink

5 Public toilet Parking Centrum - ‘t Zand (underground)
‘t Zand 21

**PATHWAY**

**ENTRANCE**

**TO THE TOILET**

**TOILET DOOR**
- Clearance in front of the door: 150 cm
- Width of the toilet door: 91 cm

**INSIDE THE TOILET**
- Dimensions toilet space: 265 x 130 cm
- Clearance in the toilet area: 130 cm
- Free space in front of the toilet: 66 cm
- Free space next to the toilet: 120 cm
- Number of grab rails: 2
- Sink

6 Public toilet Hema
Steenstraat 73-75

**PATHWAY**

**ENTRANCE**

**TO THE TOILET**

**TOILET DOOR**
- Clearance in front of the door: 120 cm
- Width of the toilet door: 100 cm

**INSIDE THE TOILET**
- Dimensions toilet space: 320 x 184 cm
- Clearance in the toilet area: 150 cm
- Free space in front of the toilet: 120 cm
- Free space next to the toilet: 90 cm
- Number of grab rails: 2
- Sink
Page 7

Public toilet Stadshallen (Cloth Halls)
Markt 7

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door: 150 cm
Width of the toilet door: 89 cm

INSIDE THE TOILET
Dimensions toilet space: 220 x 160 cm
Clearance in the toilet area: 150 cm
Free space in front of the toilet: 144 cm
Free space next to the toilet: 103 cm
Number of grab rails: 2
Sink

Page 8

Public toilet Information office Markt (Historium)
Markt 1

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door: 150 cm
Width of the toilet door: 93 cm

INSIDE THE TOILET
Dimensions toilet space: 176 x 237 cm
Clearance in the toilet area: 150 cm
Free space in front of the toilet: 120 cm
Free space next to the toilet: 100 cm
Number of grab rails: 2
Sink

Page 9

Public toilet Municipal Music Academy
Sint-Jakobsstraat 23

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door: 125 cm
Width of the toilet door: 93 cm

INSIDE THE TOILET
Dimensions toilet space: 153 x 157 cm
Clearance in the toilet area: 90 cm
Free space in front of the toilet: 80 cm
Free space next to the toilet: 100 cm
Number of grab rails: 2
Sink

Page 10

Public toilet De Biekorf library
Kuipersstraat 3

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door: 150 cm
Width of the toilet door: 87 cm

INSIDE THE TOILET
Dimensions toilet space: 144 x 225 cm
Clearance in the toilet area: 140 cm
Free space in front of the toilet: 150 cm
Free space next to the toilet: 90 cm
Number of grab rails: 2
Sink
11 Public toilet Service centre ‘t Reitje
Annuntiatenstraat 34

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door 115 cm
Width of the toilet door 84 cm

INSIDE THE TOILET
Dimensions toilet space 147 x 150 cm
Clearance in the toilet area 100 cm
Free space in front of the toilet 110 cm
Free space next to the toilet 40 cm
Number of grab rails 0

Sink

12 Public toilet SNT volwassenonderwijs (School)
Langerei 26

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door 150 cm
Width of the toilet door 85 cm

INSIDE THE TOILET
Dimensions toilet space 150 x 220 cm
Clearance in the toilet area 150 cm
Free space in front of the toilet 150 cm
Free space next to the toilet 93 cm
Number of grab rails 2

Sink

13 Public toilet Service centre De Balsemboom
Ganzenstraat 33

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door 150 cm
Width of the toilet door 88 cm

INSIDE THE TOILET
Dimensions toilet space 195 x 160 cm
Clearance in the toilet area 100 cm
Free space in front of the toilet 86 cm
Free space next to the toilet 80 cm
Number of grab rails 0

Sink

14 Public toilet Kanaaleiland
Bargeplein

PATHWAY

ENTRANCE

TO THE TOILET

TOILET DOOR
Clearance in front of the door 150 cm
Width of the toilet door 80 cm

INSIDE THE TOILET
Dimensions toilet space 160 x 207 cm
Clearance in the toilet area 150 cm
Free space in front of the toilet 150 cm
Free space next to the toilet 96 cm
Number of grab rails 2

Sink
Where to stay?

Hotels

1. Academie
   Wijngaardstraat 7-9
   8000 Brugge
   T 0032 50 33 22 66
   info@hotelacademie.be
   www.hotelacademie.be

2. Boterhuis
   Sint-Jakobsstraat 40
   8000 Brugge
   T 0032 50 34 15 11
   boterhuis@telenet.be
   www.boterhuis.be

3. De Castillion
   Heilige Geeststraat 1
   8000 Brugge
   T 0032 50 34 30 01
   info@castillion.be
   www.castillion.be

4. De Medici
   Potterierei 15
   8000 Brugge
   T 0032 50 33 98 33
   reservation@hoteldemedici.com
   www.hoteldemedici.com

5. Golden Tree Hotel
   Hoefijzerlaan 21
   8000 Brugge
   T 0032 50 33 87 31
   info@goldentreehotel.be
   www.goldentreehotel.be

6. Grand Hotel Casselbergh
   Hoogstraat 6
   8000 Brugge
   T 0032 50 44 65 00
   info@grandhotelcasselbergh.com
   www.grandhotelcasselbergh.com

7. Lace Hotel
   ‘t Zand 5
   8000 Brugge
   T 0032 50 34 83 34
   info@lacehotel.com
   www.lacehotel.com

8. Martin’s Brugge
   Oude Burg 5
   8000 Brugge
   T 0032 50 44 51 11
   brugge@martinshotels.com
   www.martinshotels.com

9. Montanus
   Nieuwe Gentweg 78
   8000 Brugge
   T 0032 50 33 11 76
   info@montanus.be
   www.montanus.be

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WHERE TO STAY?

Guest room

10. Maison Bousson
Blekerijstraat 30
8310 Brugge (Assebroek)
T 0032 50 33 23 37
info@maisonbousson.be
www.maisonbousson.be

Holiday rental

11. De Pepel
Antoon De Lensstraat 19
8310 Brugge (Assebroek)
T 0032 478 61 44 04
info@pepel.be
www.pepel.be
Extra care (nursing and assistance) can be arranged. It is a good idea to organise this in advance of your stay.

Group accommodation

12. De Karmel
Torhoutse Steenweg 406
8200 Brugge (Sint-Andries)
T 0032 50 38 04 84
dekarmel@chiro.be
www.dekarmel.be

Youth hostels

13. Domein Aan de Plas
Blankenbergsedijk 73-75
8000 Brugge
T 0032 493 51 30 92
info@aandeplas.be
www.aandeplas.be

14. Bauhaus
Langestraat 133-137
8000 Brugge
T 0032 50 34 10 93
info@bauhaus.be
www.bauhaus.be

15. Snuffel Hostel
Ezelstraat 42
8000 Brugge
T 0032 50 33 31 33
info@snuffel.be
www.snuffel.be

16. Jeugdherberg Europa
Baron Ruzettelaan 143
8310 Brugge (Assebroek)
T 0032 50 35 26 79
brugge@vjh.be
www.jeugdherbergen.be

17. Jeugdherberg Herdersbrug
Lodewijk Coiseaukaai 46
8380 Brugge (Dudzele)
T 0032 50 59 93 21
brugge.dudzele@vjh.be
www.jeugdherbergen.be

You will find detailed accessibility information and pictures of these holiday accommodations in the ‘Accessible holiday accommodations in Flanders and Brussels’ brochure.
Care and mobility aids

Do you need medical care while on holiday?

As a tourist in Flanders you can call upon a regional service or independent nurses who operate near your holiday address. Contact a nursing service well in advance so that you can discuss the possibilities and conditions on time. A few large organisations that can help you include:

The Wit-Gele Kruis
(White-Yellow Cross): a home nursing organisation with branches all over Flanders. You can find the contact addresses per province on www.wgk.be (in Dutch only).
Bruges branch
Annuntiatenstraat 47
T 0032 50 63 42 00
zorgaanvraagbrugge@wgkwvl.be

The Flemish Association for Independent Nurses (VBZV)
lists where you can go for home nursing on their website www.verplegingthuis.be (in Dutch only). You can contact a nurse directly to discuss specific requests. Can be contacted 24/7 by telephone:
T 0032 70 22 26 78, or
info@vbzv.be

Do you need mobility aids while on holiday?

Do you need a hospital bed, hoist, scoot mobile, etc. at your holiday address? You can get everything you need from a local lending service. In Bruges’ surrounding area, you can make use of one of the lending services below.

Thuiszorgwinkel CM
Legeweg 154, 8200 Sint-Andries (Brugge)
T 0032 51 23 34 90
brugge.wvl@tzw.be
www.thuiszorgwinkel.be

Medishop (Bond Moyson)
Torhoutse Steenweg 221, 8200 Sint-Andries (Brugge)
T 0032 56 23 02 30
medishop.wvl@bondmoyson.be
www.bondmoyson.be

Keep in mind:
> Non-members pay an additional fee
> Not all mobility aids are available in every lending service. We advise you to contact them in advance.
> Some devices, usually lighter items, must be collected; other items can be delivered to and/or installed at your holiday address.

In central Bruges you can rent a wheelchair at:

Hotel Koffieboontje
Hallestraat 4
8000 Brugge
T 0032 50 33 80 27
info@bikerentalkoffieboontje.be
www.bikerentalkoffieboontje.be

Pharmacy Fevery-Dewitte
Zuidzandstraat 1
8000 Brugge
T 0032 50 33 34 44
apotheek.fevery@dynaphar.be
www.apotheekfevery.be

Het Vlaams Agentschap Zorg en Gezondheid (Flemish Care and Health Agency) have an informative website: www.zorg-en-gezondheid.be/thuiszorg (in Dutch only). This website will help you to arrange local home carers and other kinds of care which can be organised via a regional service centre and their partners.
T 0032 2 553 35 00
info@zorg-en-gezondheid.be
Travelling to Bruges

By international train

The Brussels-South Station (Brussel-Zuid in Dutch/Bruxelles-Midi in French) is the Belgian hub for international rail traffic (www.b-europe.com).

Numerous high-speed trains arrive in Brussels-South daily, coming from Paris (Thalys/Izy and TGV), Lille (Eurostar, TGV and Thalys), London (Eurostar), Amsterdam (NS InterCity, Thalys and Eurostar) and Cologne (Thalys and ICE).

Every day, there are three trains an hour from Brussels-South Station, which stop at Bruges on their way to Ostend, Knokke or Blankenberge. The travelling time between Brussel-South and Bruges is approximately 1 hour.

If you are travelling by Eurostar, TGV, Thalys, NS InterCity or ICE, there are facilities and assistance available for people with disabilities. There are places for wheelchair users close to the adapted toilets. These wheelchair places should be reserved in advance (subject to availability). See train operator’s website for more detailed information about accessible travel and contact information.

Eurostar
www.eurostar.com > Travel info > Travel planning > Special assistance

All Eurostar trains have wheelchair places. They are located both in Standard Premier and in Business Premier, but you always pay the Standard ticket price. This ensures that you can travel comfortably in your wheelchair. You can also take a companion with you for a reduced rate who can sit close to you. Most stations, including London St. Pancras and Brussels-South, have a Eurostar Assist team on hand to help you.

TGV
www.sncf.com

Trains on main TGV routes have special places in first class for wheelchair users. You and your companion pay for a second class ticket. Stations have a help point where you can request help from a station employee.

Thalys
www.thalys.com > Info & Services > Before travelling > Travelling with a disability

Passengers with a disability travelling in a wheelchair automatically benefit from Premium at the Standard price. A special seating area is reserved for passengers in a wheelchair in cars 1, 11, 21 and 31. There is more room for the wheelchair and meals are served at your seat. Passengers accompanying a disabled person are entitled to a special fare on presentation of a receipt.

ICE
www.bahn.de > Train fleet > ICE (InterCity Express) and ICE Sprinter

ICE trains (Brussels-Cologne-Frankfurt connection) also provide facilities for wheelchair travellers. However, in ICE trains, these are in second class. Next to each wheelchair space there is a seat that is always reserved for the accompanying passenger.
NS InterCity
www.nsinternational.nl > Menu > Travel information > Before you go > Passengers with impaired mobility

The wheelchair places on Intercity Brussels services are almost always located in the centre of the train. People escorting passengers with an OV Guide Pass can travel with Intercity Brussels services within the Netherlands and Belgium for free. If needed, you can request assistance to get on and off the train.

Facilities and assistance at stations
The main international stations, including Brussels-South, comply to high standards of accessibility (elevators, escalators etc...), and offer assistance service on request to facilitate your arrival or departure. For detailed information, booking and assistance, go to:
www.b-europe.com > Customer service > Useful services > Reduced-mobility passengers.

By plane
Brussels Airport, the national airport, receives daily flights from more than 200 cities in 85 countries. Brussels South Charleroi Airport is a popular regional airport that receives multiple low-cost flights every day from various cities and regions in and outside of Europe. The Ostend-Bruges Airport is in full development and is systematically expanding its offer. Read more about travelling with a reduced mobility:

Via Brussels Airport-Zaventem
www.brusselsairport.be > Prepare your journey > Need assistance? > Passengers with reduced mobility

Via Brussels South Charleroi Airport

Via Ostend-Bruges Airport
www.ostendbruges-airport.com > Passengers > Reduced mobility people
Transport and parking

By train (NMBS)

NMBS (Belgian Rail) provides assistance when boarding or disembarking a train in 132 stations. See the website for information on which stations offer assistance and how long in advance you need to book assistance. The website also contains information about reductions for travellers with a disability.

Make your request for assistance online or by phone: 0032 2 528 28 28.

By bus (De Lijn)
www.delijn.be > Accessibility

The new De Lijn buses are equipped with a low floor, ramp and hydraulic kneeling device. The ramp can only be used safely at an accessible (raised) stop. If you want to take a regular bus, you must make a reservation one day (24 hours) in advance by phoning the dial-a-bus switchboard. That way you can be sure that your ride is wheelchair accessible.

The bus also includes places reserved for people with reduced mobility. These places are located at the front of the bus near the driver and at the wheelchair-accessible door. They are marked with pictograms.

BlueAssist
www.blueassist.eu (in Dutch only)

Thanks to BlueAssist, people who find it difficult to communicate or to ask questions can use cards or a smartphone to ask fellow travellers or the bus driver any questions they may have. For example, they may want to be informed when they are getting close to the stop where they wish to get off the bus.

Taxi
www.hendriks.be (in Dutch only)

Taxi Hendriks specialises in taxi transport for wheelchair users and people with a mobility impairment. Make sure you reserve your taxi at least 24 hours in advance. The closest office to Bruges is in Ghent:
T 0032 9 216 80 20
info.gent@hendriks.be

Searching for a reserved parking space
www.navigeerenparkeer.be (in Dutch only)

The website listed above gives you a handy list of the parking spaces reserved for people with a disability. You can search on the map and filter to find the measurements, the texture of the ground and a photo of each parking spot so that you know whether it meets all your requirements. This site also gives you detailed instructions on how to locate the reserved parking places on your GPS device.

Free or paying?
If you have a European parking card for people with a disability, you can park for free and for an unlimited period of time in Bruges at:
- designated parking places for people with disabilities
- parking places in the blue zone
- paid parking places
- the car parks at the edge of the city.

You only have to pay in the public car parks operated by Interparking, Alfapark and in the Kiss & Ride area at the station.
Information offices

Information office ‘t Zand
(Concert Hall)

Information office ‘t Zand, situated in the centre of Bruges at the Concertgebouw, is the central info and reservation point for tourism and culture. ‘t Zand has recently been resurfaced and is now completely flat. The glass entrance doors are heavy to open by yourself. Apart from that, the information office is easily accessible. There is a lowered, drive-under counter. Most leaflets and brochures can easily be accessed. The computers and information kiosks can be operated by wheelchair users. Brochures are available in Braille and large print.

’t Zand
Monday to Saturday, 10.00 a.m. - 5.00 p.m.
Sunday and public holidays, 10.00 a.m. - 2.00 p.m.

Information office Railway Station
(corridor to the platforms, city centre side)

A second information office is located in the station, at the Stationsplein. You can park next to the station building at reserved and adapted parking spaces. The station has no threshold, but the ground has flat cobbles and is not always in good condition. The information office is located in the hallway to the platforms. The entrance is sufficiently wide and access is through an automatic door. At the desk there is a lowered and drive-under section for wheelchairs. The leaflets are easily accessible for everyone.

Stationsplein
Daily, 10.00 a.m. - 5.00 p.m.

Information office Markt
(Historium)

The third information office is located in the Historium on the Market Square. You may need a little push on the cobbledstones of the Market. Access is via an alternative entrance with lift. There is ample circulation space and there is a lowered and drive-under section at the desk.

Markt 1
Daily, 10.00 a.m. - 5.00 p.m.

T 0032 50 44 46 46
visitbruges@brugge.be
www.visitbruges.be

All tourist offices are closed on Christmas Day and New Year’s Day.
COLOFON

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accessible@visitflanders.com

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